

POL-507 PERSONAL DATA SUB-PROCESSOR PURPOSE

Purpose To support Monek in delivering its services, Monek may engage 3rd party service providers (“Sub-processors”) to assist Monek with its data processing activities. All sub-processors are carefully reviewed against Monek’s quality standards and data processing policies, including GDPR. This document contains a list of all sub-processors that handle our merchants’ personal data. This list is regularly reviewed and updated.

SUB-PROCESSOR	SERVICE PROVIDED
Amazon Web Services	Data Hosting
Adobe eSign	Contract Management
AIB Merchant Services	Provision of Acquiring Services
Atlassian	Support/Development Management
Azure	Data Hosting
BT Cardway	Card Data Processing Connectivity
Cloudflare	Data Protection
EIT Ltd	Terminal Management
Experian	Identity Checks
MailChimp	Email communication
Microsoft Corporation	CRM, Communication Management
Paytek Administration Services	Terminal Contract Financing
Salesforce	Ticket Management
Service Logistics Ltd	Terminal Management

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